

ABSTRACT OF THE DISCLOSURE

An acceptance processing unit accepts an application-of-reservation of a tour including application fee payment information and fee direct debit request information. If no application of cancellation is accepted during cancellation periods set in a plurality of stages taking as reference the tour starting date, then a charge processing unit calculates the tour charge direct debit amount based on a cancellation fee rate previously defined for each cancellation period and requests a financial institution to make a direct debit from the applicant's account. If an application of cancellation is accepted during any one of the cancellation periods defined in plural stages taking as reference the tour starting date, then a cancellation fee processing unit calculates a cancellation fee based on the previously defined cancellation fee rate and requests the financial institution to make a direct debit from the applicant's account.